

GSL EVENTS LTD – TERMS & CONDITIONS

1. DEFINITIONS & INTERPRETATION

For the purposes of these Terms & Conditions:

- Agreement - The contract between GSL Events Ltd and the Client for the supply of goods and/or services, incorporating these Terms & Conditions.
- Client - Any individual, company, organisation, or entity engaging GSL Events Ltd.
- Services - All services provided by GSL Events Ltd, including but not limited to sound, lighting, staging, power, video walls, and event production.
- Equipment - Any equipment supplied, hired, installed, or operated by GSL Events Ltd.
- Hire Period - The period from collection or delivery of Equipment until its return and acceptance by GSL Events Ltd.
- Venue - The site at which the Services are provided or Equipment is installed or used.
- Force Majeure - Any circumstance beyond the reasonable control of GSL Events Ltd, including but not limited to adverse weather, acts of government, industrial action, pandemics, or venue restrictions.

2. ACCOUNT STATUS & PAYMENT BASIS

2.1 Cash Accounts (Default)

All accounts held with GSL Events Ltd operate on a cash-in-advance basis by default.

2.2 Payment in Advance

Unless a formal credit account has been approved and confirmed in writing by GSL Events Ltd, full payment is required in advance of:

- Any hire, delivery, or collection of Equipment
- Any installation, production, or event services
- Any attendance on site by GSL Events Ltd personnel

2.3 Credit Accounts

Where a credit account has been formally opened and confirmed in writing by GSL Events Ltd, standard payment terms of 14 days from invoice date shall apply, unless otherwise agreed in writing.

2.4 No Implied Credit

Credit terms shall not be implied by previous dealings, course of conduct, verbal discussions, or acceptance of an order. Credit applies only where expressly confirmed in writing by GSL Events Ltd.

2.5 Withdrawal of Credit

GSL Events Ltd reserves the right to withdraw or suspend credit facilities at any time and revert any account to payment-in-advance terms without prejudice to any other rights or remedies.

3. PRICING, INVOICING & LATE PAYMENT

3.1 Pricing & VAT

All prices are exclusive of VAT unless stated otherwise. VAT shall be charged at the prevailing rate.

3.2 Deposits

A non-refundable deposit of 50% of the total quoted value is required to confirm any booking. No Equipment or Services will be reserved until cleared funds are received.

3.3 Balance Payments

Unless otherwise agreed in writing:

- Event production balances are due no later than 7 days prior to the event start date
- Dry hire balances are due prior to collection or delivery

3.4 Late Payment & Interest

Overdue invoices may accrue interest in accordance with the Late Payment of Commercial Debts (Interest) Act 1998, at 8% per annum above the Bank of England base rate, calculated daily.

3.5 Recovery Costs

GSL Events Ltd reserves the right to recover statutory compensation and all reasonable costs incurred in recovering overdue payments, including administrative, debt recovery, and legal costs.

3.6 Suspension of Services

Where payment terms are not met, GSL Events Ltd reserves the right to suspend or terminate Services, withhold delivery or installation of Equipment, or cease work immediately without liability for any resulting loss or delay.

4. HIRE TERMS

4.1 General Hire Conditions

- All Equipment remains the sole property of GSL Events Ltd at all times.
- Risk in the Equipment passes to the Client for the duration of the Hire Period.
- Proof of insurance may be required for high-value hires exceeding £10,000.
- Where Equipment is supplied on a dry hire basis, GSL Events Ltd accepts no responsibility for injury, loss, or damage arising from its use.

4.2 Client Responsibility

- The Client is responsible for the safety, security, and proper use of all Equipment.
- Any changes affecting site conditions, access, weather exposure, or security must be reported immediately.

4.3 Hire Period & Returns

- Late returns will incur additional hire charges.
- Equipment not returned within 48 hours of the agreed return date may be charged at full replacement value.

4.4 Delivery & Collection

- Delivery and collection are chargeable unless otherwise agreed.
- Missed deliveries or collections caused by the Client will be charged at full rate.

4.5 Loss or Damage

- The Client is responsible for all loss or damage to Equipment and will be charged at full repair or replacement cost.

5. CANCELLATIONS

5.1 Equipment Hire

- 30+ days before hire: no charge
- 14–29 days: 25%
- 2–13 days: 50%
- Within 48 hours: 100%

5.2 Event Production & Services

- 30+ days before event: 25%
- 14–29 days: 50%
- Within 14 days: 100%

5.3 Third-Party Costs

Any non-recoverable third-party costs incurred by GSL Events Ltd will be passed to the Client.

Where both hire and services are booked, the higher applicable cancellation charge shall apply.

6. EVENT PRODUCTION & CLIENT OBLIGATIONS

- The Client is responsible for venue suitability, permissions, licences, and compliance with health & safety legislation.
- Adequate power, access, and working conditions must be provided.
- GSL Events Ltd shall not be responsible for delays or failures caused by the Client or venue restrictions.

7. SALES & INSTALLATION

- Quotations are valid for 30 days.
- The Client is responsible for structural suitability of any installation location.
- Manufacturer warranties apply where relevant.
- GSL Events Ltd is not liable for damage caused by misuse or unauthorised modification after handover.

8. LIMITATION OF LIABILITY

GSL Events Ltd accepts no responsibility for:

- Third-party equipment not supplied directly by GSL Events Ltd

- Environmental factors including weather and power failure
- Damage to venues or fixtures unless caused by proven negligence
- Unauthorised alterations after sign-off
- Health & safety management outside GSL Events Ltd's scope of work

9. FORCE MAJEURE

GSL Events Ltd shall not be liable for failure or delay caused by Force Majeure events. Deposits may be retained to cover costs already incurred.

10. GOVERNING LAW & SEVERABILITY

- These Terms & Conditions are governed by the laws of England and Wales.
- If any provision is found unenforceable, the remaining provisions shall remain in full force and effect.

11. ACCEPTANCE

Engagement of GSL Events Ltd, acceptance of a quotation, or payment of any invoice constitutes acceptance of these Terms & Conditions, whether or not a separate contract has been signed.