

GSL EVENTS LTD – TERMS & CONDITIONS

1. GLOSSARY

For clarity, the following terms shall have the meanings ascribed:

- Agreement – The contract between GSL Events Ltd and the Client for the supply of goods and services.
- Client – The party engaging GSL Events Ltd for services or hiring equipment.
- Services – The services provided by GSL Events Ltd, including but not limited to sound, lighting, staging, power, video walls, and event production.
- Equipment – Any equipment supplied by GSL Events Ltd for hire or use during an event.
- Hire Period – The duration for which the Client hires equipment from GSL Events Ltd.
- Venue – The location where the event takes place.
- Force Majeure – Any unforeseen circumstance beyond the control of GSL Events Ltd that prevents fulfilment of contractual obligations, including but not limited to natural disasters, strikes, government actions, and pandemics.

2. HIRE TERMS

2.1 General Hire Terms

- Quotations are valid for 30 days and subject to availability.
- The hire agreement is confirmed only upon written acceptance and payment of any required deposit.
- All equipment remains the property of GSL Events Ltd and must be returned in the same condition as received.
- The Client must provide proof of insurance for high-value hires exceeding £10,000.
- GSL Events Ltd accepts no responsibility for any injury, harm, loss, or damage sustained by any person or property arising from the use or misuse of any equipment supplied on a dry hire basis. It is the responsibility of the hirer to ensure the safe and proper use of all hired equipment, and to take all necessary precautions to prevent accidents or injuries.
- Where GSL Events Ltd personnel are not present on site, the Client is solely responsible for the safety, security, and management of all equipment supplied, whether on a dry hire, wet hire, or as part of a full production. The Client must ensure that appropriate measures are taken to protect equipment at all times, including but not limited to supervision, weather protection, and site security.
- The Client is responsible for promptly reporting to GSL Events Ltd any issues which may affect the safe use or operation of the equipment, including but not limited to changes in security arrangements, adverse weather conditions, changes in event locations, schedules, or running times.

2.2 Hire Period & Charges

- The hire period starts from the time the equipment is collected/delivered and ends when it is returned.
- Late returns will incur additional hire charges.
- The Client is responsible for ensuring proper care and security of the equipment during the hire period.
- Additional fees will apply for extended hire periods not pre-agreed in writing.

2.3 Delivery & Collection

- The Client is responsible for collecting and returning equipment unless delivery is agreed in advance.
- Additional charges apply for delivery and collection outside standard business hours.
- Missed collections or deliveries due to Client error will be charged at full rate.
- If equipment is not returned within 48 hours of the agreed return date, full replacement costs will be charged.

2.4 Insurance & Damage

- The Client is responsible for any loss or damage to hired equipment.
- Insurance cover for hired equipment is required for high-value items.
- Any damage will be charged at full repair/replacement cost.
- GSL Events Ltd reserves the right to charge a security deposit for certain hires.

2.5 Cancellations

- Cancellations 30+ days before hire period: no charge.
- Cancellations 14–29 days before: 25% charge.
- Cancellations 2–13 days before: 50% charge.
- Cancellations within 48 hours: full hire charge applies.
- Any third-party cancellation costs incurred will be passed onto the Client.

3. EVENT PRODUCTION & SERVICES

3.1 Responsibilities

- GSL Events Ltd will provide services as outlined in the agreed proposal.
- The Client must ensure the venue is suitable and compliant with all safety regulations.
- The Client is responsible for health & safety compliance, including risk assessments, fire exits, and crowd control measures.

3.2 Client Obligations

- Provide accurate and timely information required for event planning.
- Obtain necessary permits, licences, and permissions for the event.
- Ensure suitable access for setup and breakdown of equipment.
- Provide adequate power supply for all technical requirements.

3.3 Payment Terms

- A 50% deposit is required upon booking confirmation.
- Full payment is required before the event unless otherwise agreed.

- Late payments incur interest of 5% per month above the Bank of England base rate.
- Non-payment may result in legal action and additional recovery costs.

3.4 Cancellation & Refunds

- Cancellations 30+ days before the event: 25% charge.
- Cancellations 14–29 days before: 50% charge.
- Cancellations within 14 days: no refund.
- If GSL Events Ltd cancels due to Force Majeure, a refund or credit may be offered at its discretion.

4. SALES & INSTALLATION

4.1 Quotations & Orders

- Quotations are valid for 30 days and subject to availability.
- Changes to specifications may result in revised pricing.
- Orders are confirmed only upon receipt of full or agreed deposit payment.

4.2 Delivery & Installation

- The Client must ensure the venue is ready for installation.
- Additional charges apply for delays caused by the Client.
- The Client is responsible for ensuring structural suitability for installations.

4.3 Warranty & Liability

- Installed equipment is covered under manufacturer warranty.
- GSL Events Ltd is not liable for damages caused by improper use post-installation.
- The Client is responsible for ongoing maintenance unless a service contract is in place.

5. DISCLAIMERS & LIMITATIONS OF LIABILITY

GSL Events Ltd takes no responsibility for:

- Third-party hardware that is sub-hired by the Client, including its condition, certification, or inspection history. GSL Events Ltd is purely facilitating installation or setup.
- Unauthorised modifications to rigging, structures, or suspended loads after sign-off.
- Damage to the venue, flooring, or fixtures caused by event production activities.
- Damage to suspended items on truss not pre-approved by GSL Events Ltd.
- Environmental factors, including wind, rain, and power failures.
- Issues arising from improper use or overloading of equipment after handover.
- Health & safety compliance of venue operations once installation is complete.

6. FORCE MAJEURE

GSL Events Ltd is not liable for delays or non-performance due to unforeseen circumstances, including:

- Extreme weather conditions (e.g., flooding, storms, high winds).

- Strikes, government actions, or pandemics.
 - Venue restrictions imposed after contract signing.
- In such cases, deposits may be retained to cover costs already incurred.

7. JURISDICTION & FINAL TERMS

- These terms are governed by UK law.
- Any disputes will be handled in UK courts.
- GSL Events Ltd reserves the right to update these terms at any time.

8. ACKNOWLEDGEMENT & AGREEMENT

By engaging GSL Events Ltd for event production, equipment hire, or installation services, the Client acknowledges and agrees to these Terms & Conditions.

Acceptance of a written proposal, payment of any invoice, or any form of business engagement with GSL Events Ltd shall be deemed as acceptance of these Terms & Conditions, even where a separate signed contract is not in place.