

GSL EVENTS LTD – TERMS & CONDITIONS

1. DEFINITIONS & INTERPRETATION

For the purposes of these Terms & Conditions:

- **Agreement** – The contract between GSL Events Ltd and the Client for the supply of goods and/or services, incorporating these Terms & Conditions.
 - **Client** – Any individual, company, organisation, or entity engaging GSL Events Ltd.
 - **Services** – All services provided by GSL Events Ltd, including, but not limited to, sound, lighting, staging, power, video walls, and event production.
 - **Equipment** – Any equipment supplied, hired, installed, or operated by GSL Events Ltd.
 - **Hire Period** – The period from collection or delivery of Equipment until its return and acceptance by GSL Events Ltd.
 - **Venue** – The site at which the Services are provided or Equipment is installed or used.
 - **Force Majeure** – Any circumstance beyond the reasonable control of GSL Events Ltd, including, but not limited to, adverse weather, acts of government, industrial action, pandemics, or venue restrictions.
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2. ACCOUNT STATUS & PAYMENT BASIS

2.1 Cash Accounts (Default)

All accounts held with GSL Events Ltd operate on a cash-in-advance basis by default.

2.2 Payment in Advance

Unless a formal credit account has been approved and confirmed in writing by GSL Events Ltd, full payment is required in advance of:

- Any hire, delivery, or collection of Equipment
- Any installation, production, or event services
- Any attendance on site by GSL Events Ltd personnel

2.3 Credit Accounts

Where a credit account has been formally opened and confirmed in writing by GSL Events Ltd, standard payment terms of 14 days from invoice date shall apply, unless otherwise agreed in writing.

2.4 No Implied Credit

Credit terms shall not be implied by previous dealings, course of conduct, verbal discussions, or acceptance of an order. Credit applies only where expressly confirmed in writing by GSL Events Ltd.

2.5 Withdrawal of Credit

GSL Events Ltd reserves the right to withdraw or suspend credit facilities at any time and revert any account to payment-in-advance terms, without prejudice to any other rights or remedies.

3. PRICING, DEPOSITS & PAYMENT

3.1 Pricing & VAT

All prices are exclusive of VAT unless stated otherwise. VAT shall be charged at the prevailing rate.

3.2 Booking Deposit

A: Enterprise Park, Piddlehinton, DT27UA
M: 01305 542080
E: office@gslevents.co.uk
W: www.gslevents.co.uk

Company Registration Number 16135784



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A Booking Deposit equal to 20% of the total quoted value is required for all bookings, without exception.

The Booking Deposit:

- Is payable upon acceptance of the quotation
- Is required to confirm the booking
- Secures the event date, equipment allocation, crew availability, and production capacity
- Is applied towards the final invoice

No booking shall be deemed confirmed, and no Equipment, crew, or Services shall be reserved, until the Booking Deposit has been received in cleared funds.

3.3 Nature of the Booking Deposit

The Booking Deposit represents a genuine pre-estimate of losses incurred by GSL Events Ltd in reserving capacity, allocating resources, undertaking advance planning, and declining other work for the same dates.

The Booking Deposit forms part of the cancellation charges set out in clause 5.

3.4 Balance Payments

Unless otherwise agreed in writing:

- Event production balances are due no later than 7 days prior to the event start date
- Dry hire balances are due prior to collection or delivery

GSL Events Ltd reserves the right to withhold delivery, installation, or attendance until full payment has been received.

4. HIRE TERMS

4.1 General Hire Conditions

- All Equipment remains the sole property of GSL Events Ltd at all times.
- Risk in the Equipment passes to the Client for the duration of the Hire Period.
- Proof of insurance may be required for high-value hires exceeding £10,000.
- Where Equipment is supplied on a dry hire basis, GSL Events Ltd accepts no responsibility for injury, loss, or damage arising from its use, except where caused by proven negligence of GSL Events Ltd.

4.2 Client Responsibility

- The Client is responsible for the safety, security, and proper use of all Equipment.
- Any changes affecting site conditions, access, weather exposure, or security must be reported immediately.

4.3 Hire Period & Returns

- Late returns will incur additional hire charges.
- Equipment not returned within 48 hours of the agreed return date may be charged up to full replacement value.

4.4 Delivery & Collection

- Delivery and collection are chargeable unless otherwise agreed in writing.
- Missed deliveries or collections caused by the Client will be charged at the full rate.

4.5 Loss or Damage

The Client is responsible for all loss or damage to Equipment and will be charged at the full cost of repair or replacement.

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5. CANCELLATIONS

5.1 Cancellation by the Client – All Bookings

If the Client cancels all or part of a booking, the following cancellation charges shall apply, calculated as a percentage of the total quoted value:

Equipment Hire

- 30+ days before hire: **20%**
- 14–29 days: **25%**
- 2–13 days: **50%**
- Within 48 hours: **100%**

Event Production & Services

- 30+ days before event: **20%**
- 14–29 days: **50%**
- Within 14 days: **100%**

5.2 Application of Booking Deposit

The Booking Deposit shall be retained by GSL Events Ltd and credited against any cancellation charges due.

Where the applicable cancellation charge:

- Is equal to the Booking Deposit, no further sums shall be payable
- Exceeds the Booking Deposit, the Client shall remain liable for the balance

5.3 Third-Party Costs

Any non-recoverable third-party costs incurred by GSL Events Ltd in connection with the booking (including, but not limited to, sub-hire, crew, transport, accommodation, or specialist services) shall be payable in full by the Client, in addition to the cancellation charges.

5.4 Mixed Bookings

Where a booking includes both Equipment Hire and Event Production Services, the higher applicable cancellation charge shall apply.

6. EVENT PRODUCTION & CLIENT OBLIGATIONS

- The Client is responsible for venue suitability, permissions, licences, and compliance with all applicable health & safety legislation.
- Adequate power, access, and suitable working conditions must be provided.
- GSL Events Ltd shall not be responsible for delays or failures caused by the Client or by venue restrictions.

7. SALES & INSTALLATION

- Quotations are valid for 30 days unless otherwise stated.
- The Client is responsible for the structural suitability of any installation location.
- Manufacturer warranties apply where relevant.
- GSL Events Ltd is not liable for damage caused by misuse or unauthorised modification following handover.

8. LIMITATION OF LIABILITY

Nothing in these Terms & Conditions shall limit or exclude liability for death or personal injury caused by negligence, fraud, or any other liability which cannot be excluded by law.

Subject to the above, GSL Events Ltd accepts no responsibility for:

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- Third-party equipment not supplied directly by GSL Events Ltd
- Environmental factors including weather conditions and power failure
- Damage to venues or fixtures unless caused by proven negligence of GSL Events Ltd
- Unauthorised alterations after sign-off
- Health & safety management outside GSL Events Ltd's agreed scope of work

9. FORCE MAJEURE

GSL Events Ltd shall not be liable for failure or delay caused by Force Majeure events. Deposits may be retained to cover costs already incurred and losses suffered up to the date of the Force Majeure event.

10. GOVERNING LAW & SEVERABILITY

- These Terms & Conditions are governed by the laws of England and Wales.
- If any provision is found to be unenforceable, the remaining provisions shall remain in full force and effect.

11. ACCEPTANCE

Engagement of GSL Events Ltd, written acceptance of a quotation, or payment of the Booking Deposit or any invoice constitutes acceptance of these Terms & Conditions, whether or not a separate contract has been signed.

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